

Cancellation Policy

Right of Cancellation:

You have the right to revoke this contract within fourteen days without giving any reason. The withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, have taken or has taken possession of the goods.

If you have purchased several goods in the context of a single order, then the cancellation period begins on the day on which you or a third party named by you, who is not the carrier, has taken possession of the last goods.

In order to exercise your right of revocation, you must notify us, Quittenbaum Kunstauktionen GmbH, Theresienstraße 60, 80333 Munich, telephone 089-27370210, fax 089-273702122, e-mail info@quittenbaum.de, by means of a clear declaration (e.g. a letter sent by mail, fax or e-mail) about your decision to revoke this contract.

To comply with the revocation period, it is sufficient that you send the notification of the exercise of the right of revocation before the expiry of the revocation period.

Consequences of revocation:

If you revoke this contract, we shall reimburse you all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us, provided that we have charged you for such delivery costs), without undue delay and at the latest within fourteen days from the day on which we received the notification of your revocation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless, expressly agreed otherwise with you; in no case will you be charged fees because of this repayment.

We can refuse the repayment until we have received the goods back again or until you have provided proof that you have returned the goods, whichever is earlier. You must return the goods without undue delay and in any case no later than within fourteen days of the day on which you notify us of the revocation of this contract or to hand over the goods. The deadline is met if you send the goods before the expiry of the period of fourteen days. You shall bear the direct costs of returning the goods. You only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary to check the quality, characteristics and of the goods is not necessary handling with these.

You are not entitled to the right of withdrawal if you have acted as an entrepreneur.